

SYMPTOMS	CORRECTIVE ACTION
1. Poor flush.	A. Adjust the tank water level to match the waterline. B. Fully open the water supply shut-off valve. C. Clear obstructions from the trapway, jet, or bowl rim holes. D. Clear obstructions from the waste line.
2. No flush.	A. Reconnect the chain to the trip lever or flush valve. B. Adjust the chain assembly to remove excessive slack.
3. The fill valve turns on/off by itself without the toilet being flushed, or it runs allowing water to enter the tank.	A. Adjust the chain for proper slack so the seal is not held off the flush valve seat. B. Clean or replace the seal if it is worn, dirty, or misaligned with the flush valve seat, or if the flush valve seat is damaged. Replace the flush valve seal or flush valve. C. Clean the fill valve seat/seat washer of debris, or replace the piston/seat washer assembly. D. Remove the tank and tighten the flush valve nut if flush valve gasket is leaking. Do not overtighten. If leakage continues, replace the gasket. E. Replace the fill valve if the valve float sinks. F. Adjust the tank water level if it is too high.
4. Tank takes excessive time to fill.	A. Fully open the water supply shut-off valve. B. Clean the valve inlet, valve head, or supply line. Flush the lines.
5. There is excessive noise when the tank is filling.	A. Partially close the water supply shut-off valve if the water pressure to the toilet is too high. Check the toilet performance following any such adjustment. B. Remove dirt or obstructions from the valve head. Flush the lines.

IMPORTANT: Use only genuine Kohler parts as shown to avoid property damage.

If unable to correct the problem, contact the Customer Care Center: 1-800-4-KOHLER (USA and Canada) or www.kohler.com.

